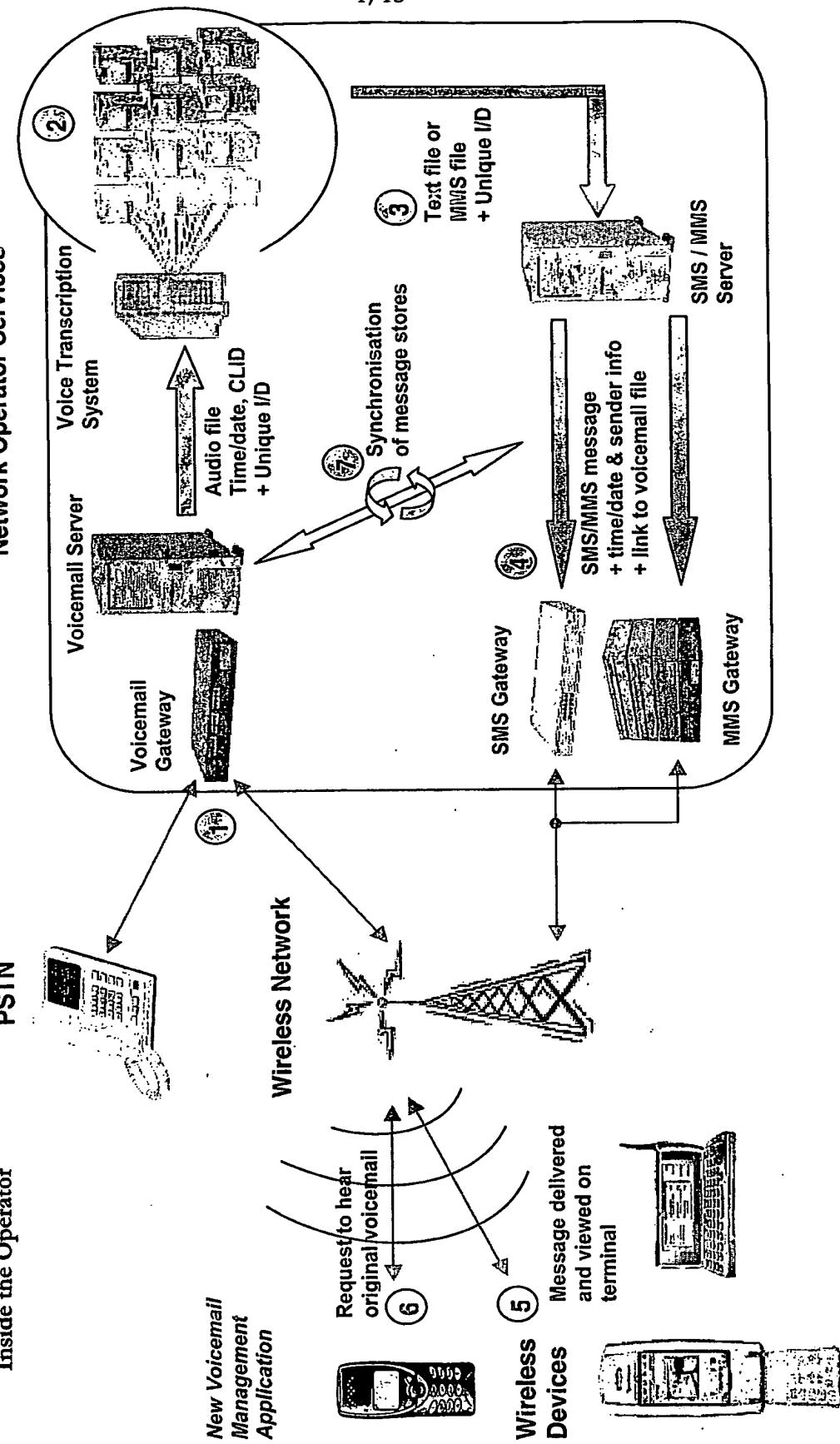
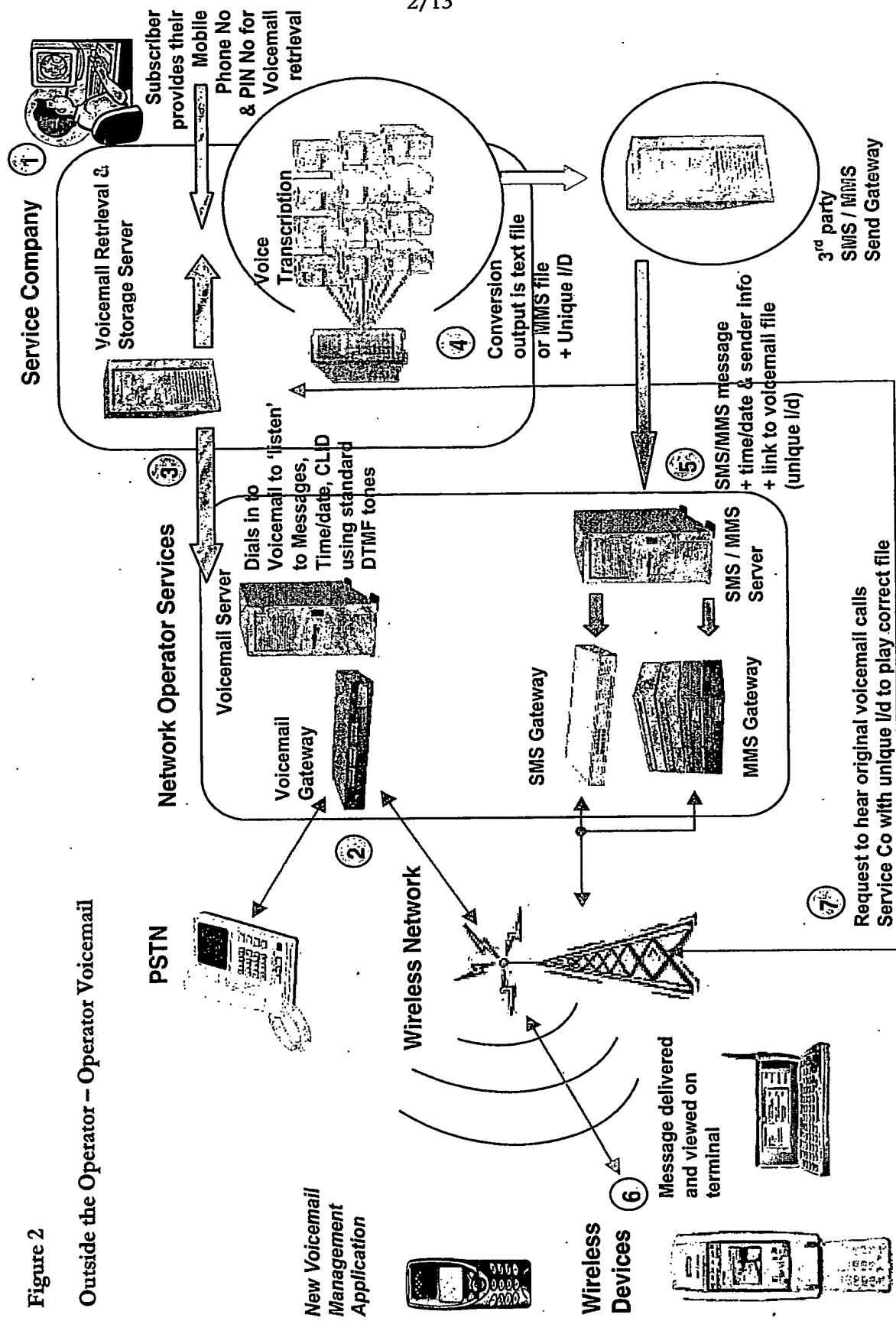


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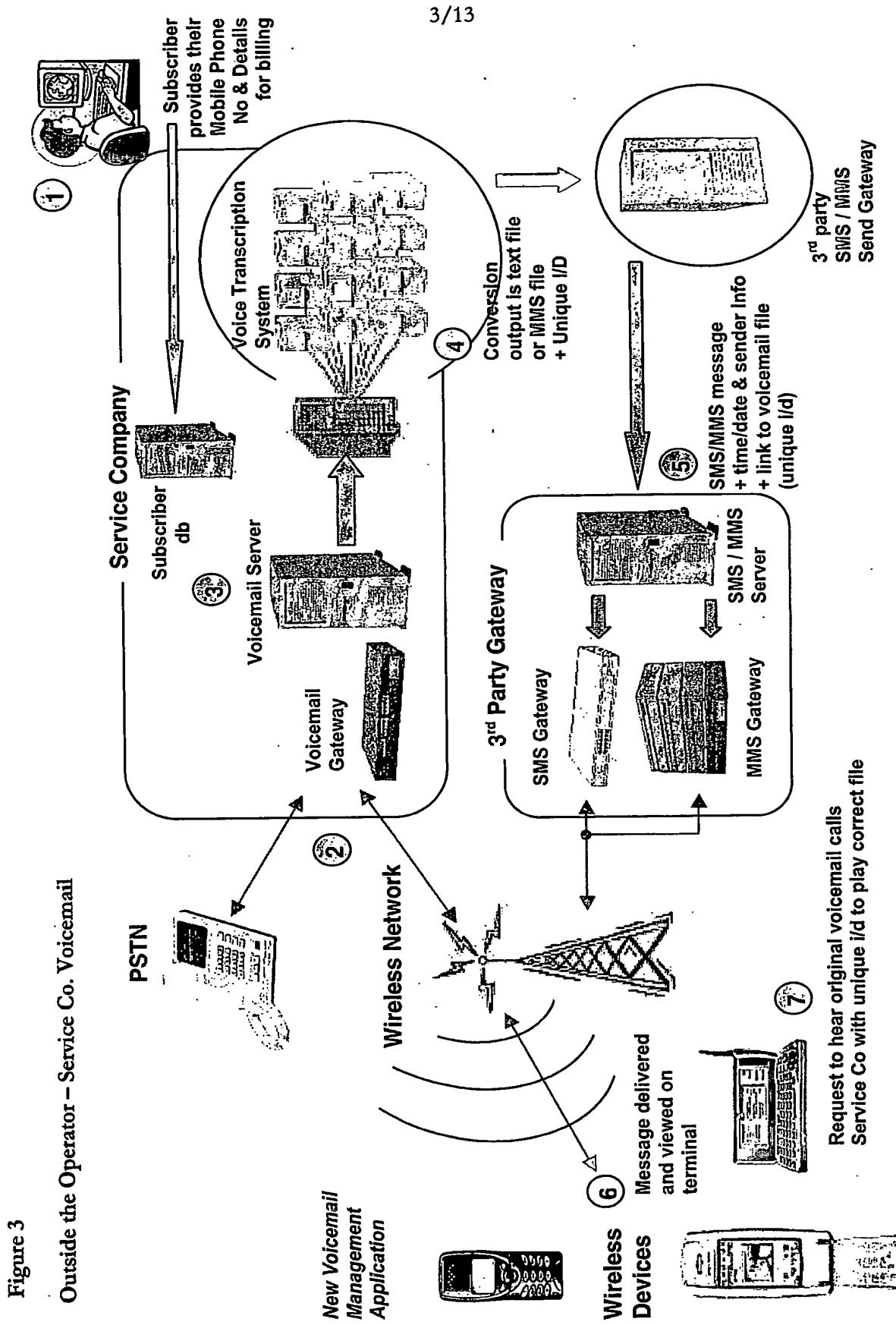
Figure 1
Inside the Operator



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Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

Fri 12 May, 17:20
I'll see you tonight for
dinner at the Langham
say 8pm. Don't forget
the contract. Cheers
Options
Back

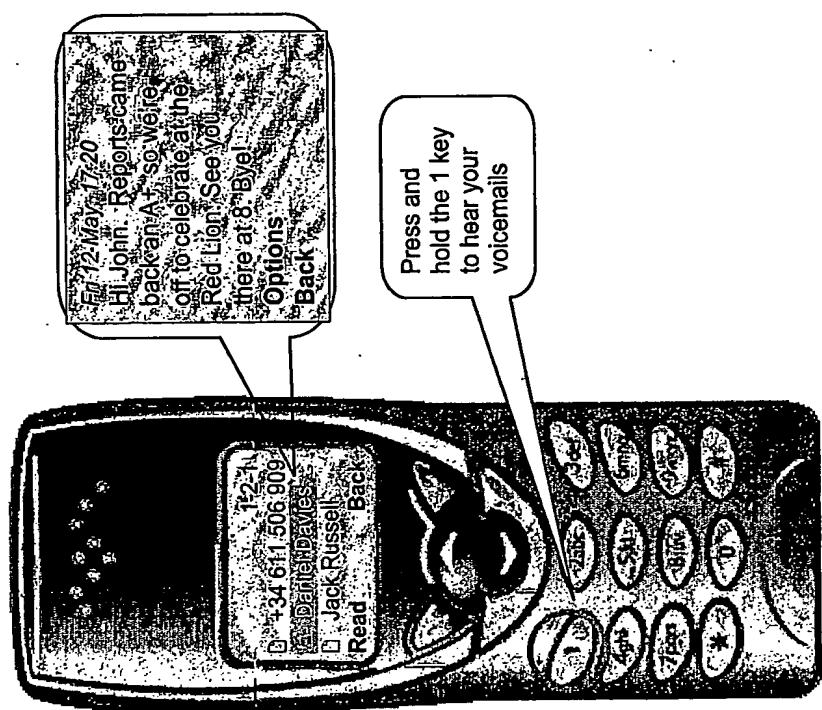


Figure 7

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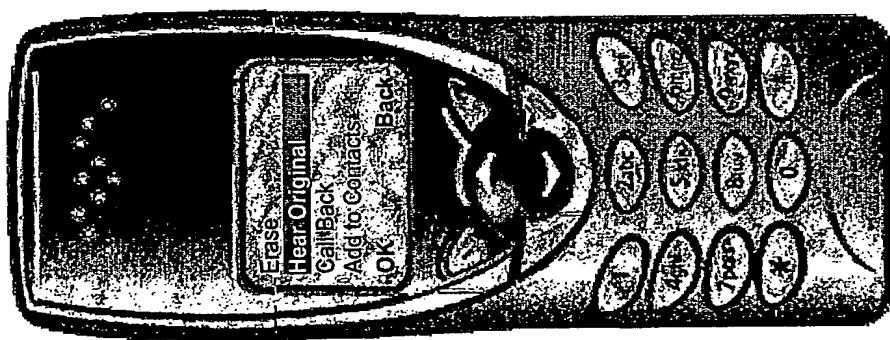


Figure 8

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Figure 9C



Figure 9B

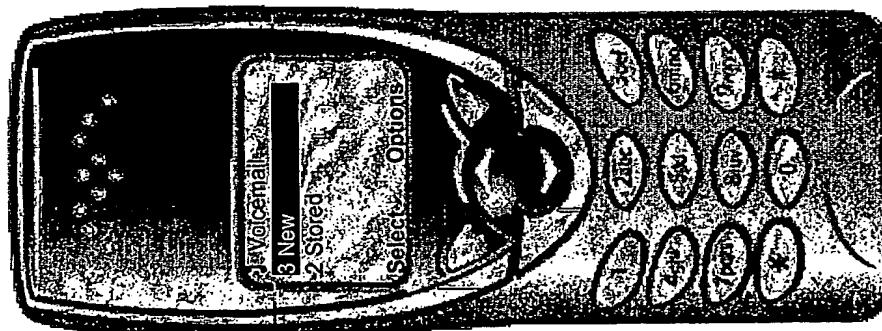
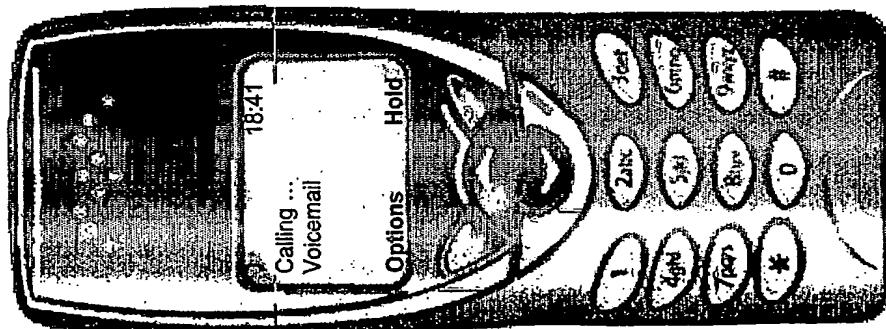


Figure 9A



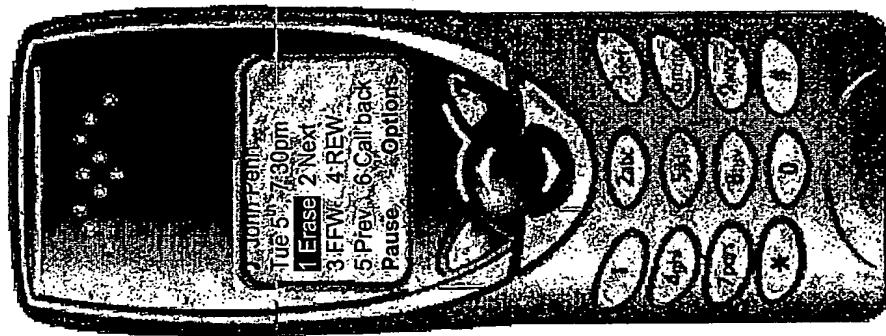
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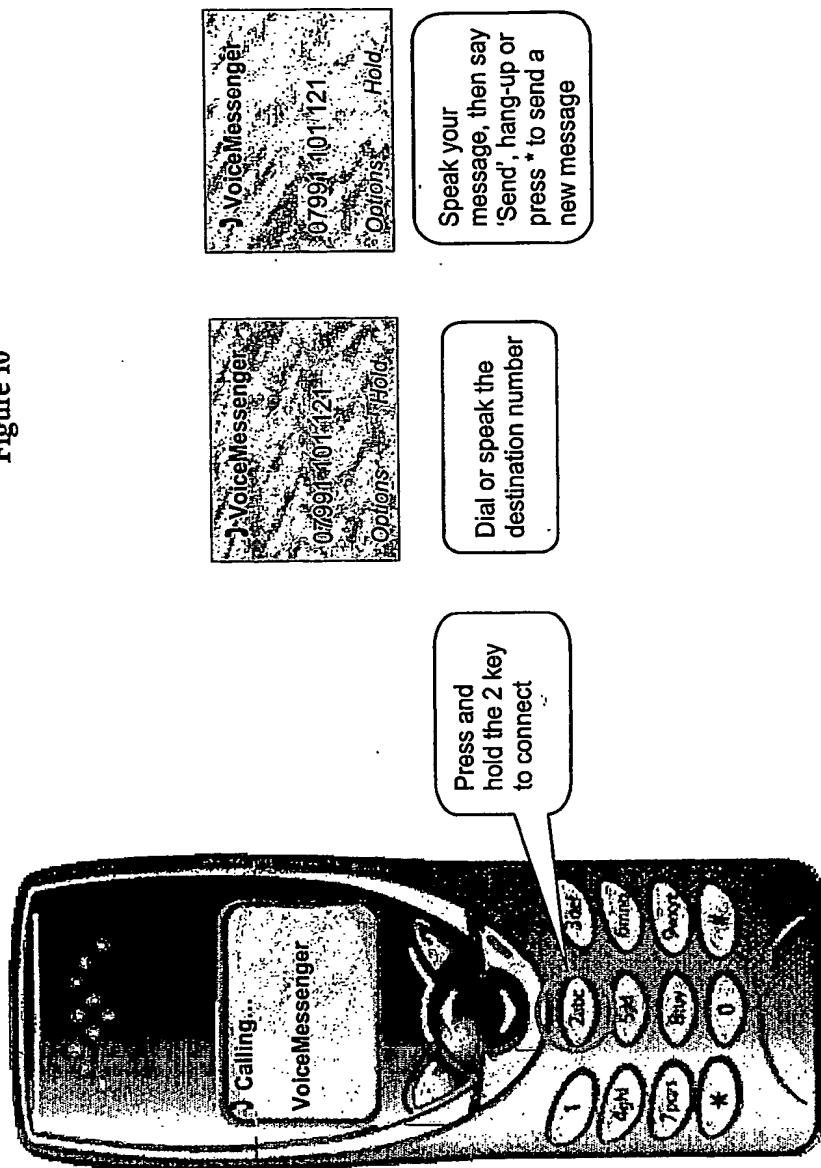
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Figure 9D

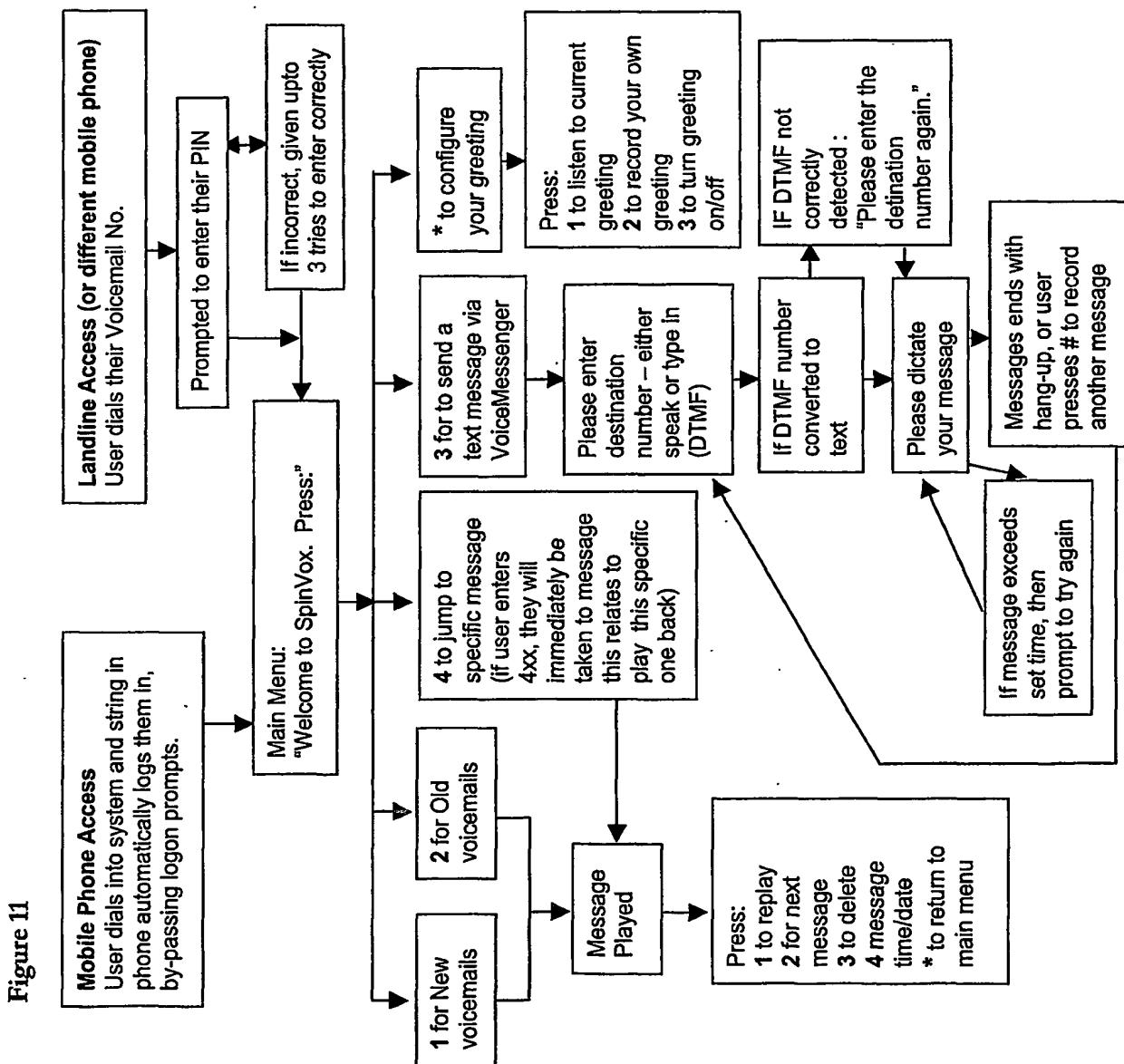


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Figure 10



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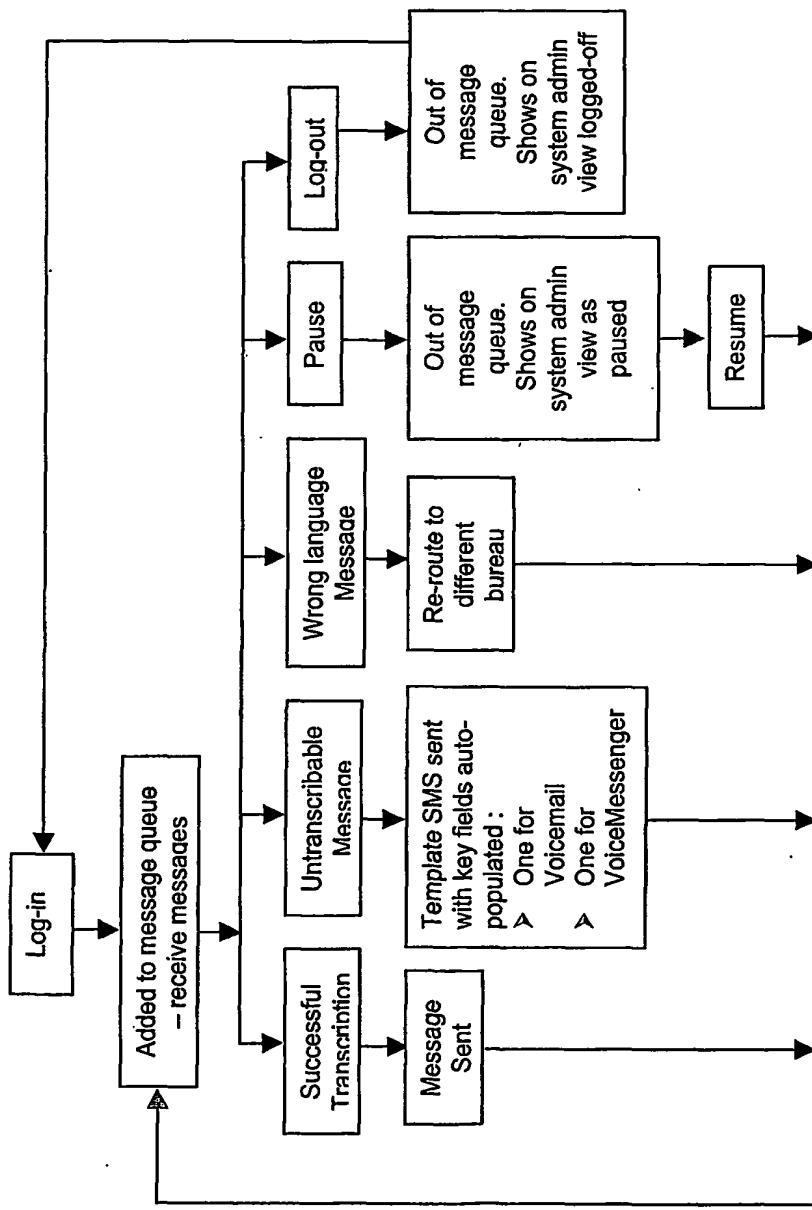


Figure 12

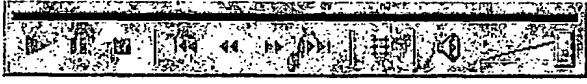
10/554022

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PCT/GB2004/001738

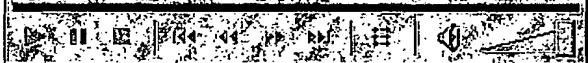
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Figure 13

| Transcribe Assistant | | |
|--|--|---|
| Currently logged in as: | | Angelina |
| | | <input type="button" value="Logout"/> <input checked="" type="button" value="Pause"/> |
| Message Type | | |
| VoicemailView | | |
| VoiceMessenger | | |
| Arrived: | 25/12/2003 14:15:20 | 16 secs |
| |  | |
| Message: | [Type message in here] | |
| | Character Count : 0 | |
| | <input type="button" value="Send"/> | <input type="button" value="Untranscribable"/> |
| <input type="button" value="Reroute"/> | French – Paris bureau <input type="button" value="▼"/> | |

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Figure 14

| Transcribe Assistant | | |
|---|---|--|
| Currently logged in as: Angelina | | <input type="button" value="Logout"/> <input type="button" value="Pause"/> |
| Message Type VoicemailView VoiceMessenger | | |
| Arrived: | 25/12/2003 14:15:20 | 16 secs |
|  | | |
| To Tel No.: | [Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)] | |
| Message: | [Type message in here] | |
| Character Count : 0 | | |
| <input type="button" value="Send"/> <input type="button" value="Untranscribable"/> | | |
| <input type="button" value="Reroute"/> French – Paris bureau <input type="button" value="▼"/> | | |